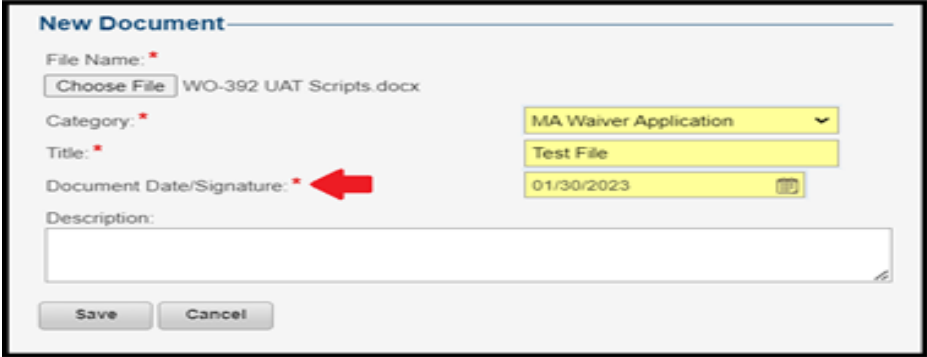








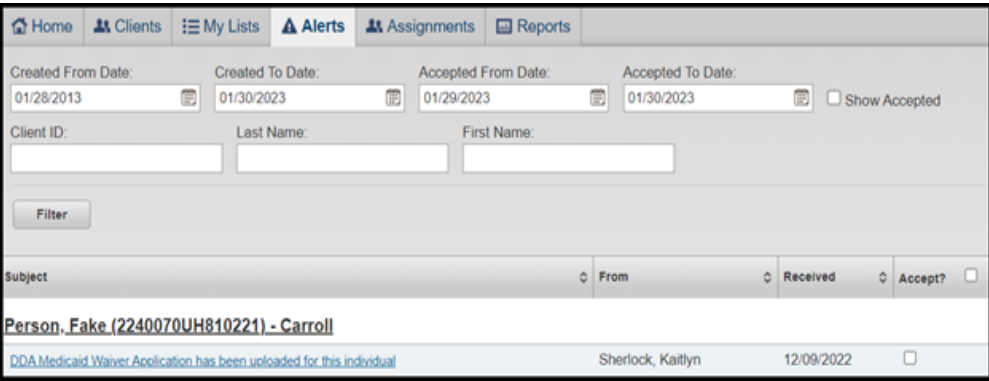
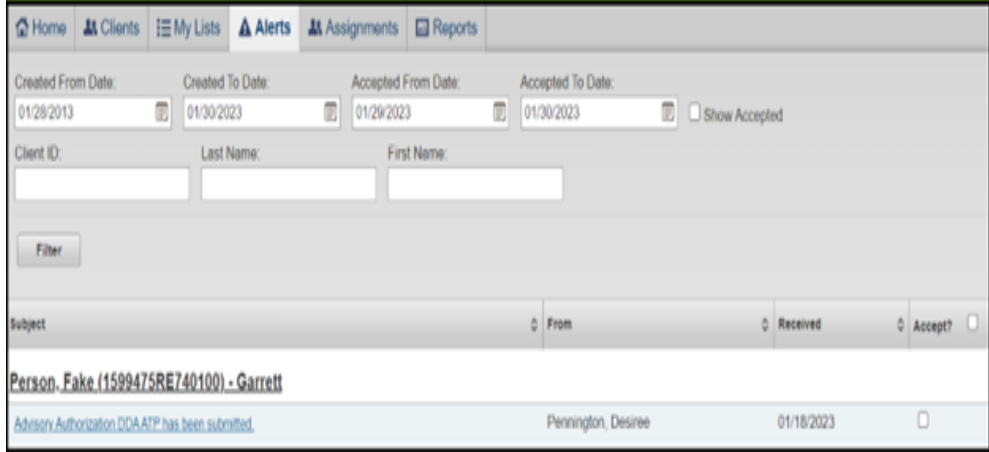
Defects			
Item Number	Item Name	Description	Primary Impacted Audience
626492	Reports: duplicate lines & incorrect Jurisdiction displayed w/i DDA Waiting List and Future Needs Registry Report results Reports: duplicate lines & incorrect Jurisdiction displayed w/i DDA Waiting List and Future Needs Registry Report results	Some data is displayed duplicately within the DDA Waiting List and Future Needs Registry Report results, while the record only appears once in both the UI and the database. Additionally, some data displayed within the 'Jurisdiction' header is incorrect for the client. Business Impact: Medium Workaround: None; user(s) will need to disregard any data that is displayed duplicately within the DDA Waiting List and Future Needs Registry Report results.	DDA


<p>CR-645430</p>	<p>Providers unable to download via "click here" hyperlink w/i ISAS - Services Rendered Report Advanced [post Dec]</p>	<p>Provider user(s) are unable to download the CSV and/or Excel combination data file(s) of the the ISAS - Services Rendered Report Advanced results. Attempts to do so from within the UI via the using either of the 'To download "summary" and "detail" data into one CSV report, click here' and 'To download "summary" and "detail" data into one Excel file, click here' functions result in downloading a file that only contains the report headers in it (no data). Business Impact: Medium Workaround: User(s) are able to export the Summary and/or Detail results (separately) to other available method(s) that are also available via the SSRS Export functionality (in LTSS/PP) menu (i.e., Excel, Word, PowerPoint, PDF, TIFF, MHTML (web archive), CSV (comma delimited), XML file report data, and Data Feed).</p>	<p>CCS Agencies, DDA RO & HQ</p>
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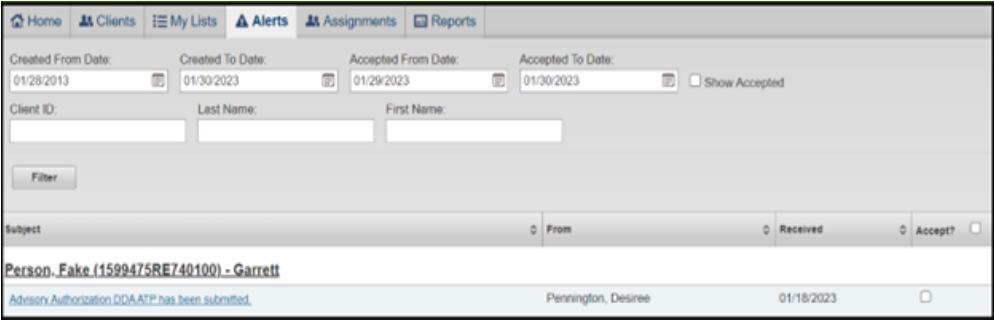
CR 644641	ACL: Provider Portal Claims Report is missing from index list for DDA CP users	DDA Community Provider user(s) are unable to View the 'Provider Portal Claims Report' within the Reports tab index. Root Cause: The ACL for DDA Community Provider User Roles were lost during changes made under WO-369 in the January release (01/21/2023). Business Impact: High; issue affects all DDA Community Provider User Roles. Workaround: None.	Provider Agencies, CCS Agencies, DDA HQ & RO
CR-631097	ACL: 'Program Type*' drop-down is blank/empty w/i Provider Portal Claims Report for DDA users	The 'Program Type*' drop-down parameter menu is blank/empty (not pre-populated with DDA Program Types; CP, CS, and FS) within the Provider Portal Claims Report for all DDA Users Business Impact: Medium Workaround: None.	Provider Agencies, CCS Agencies, DDA HQ & RO

Updates			
Item Number	Item Name	Description	Primary Impacted Audience
CR-137205	Date change logic and population update - Financial Redetermination, DDA Waiver Application Packet, ATP. LOC	<p>Within the DDA Waiver Application Packet, an enhancement has been made to allow for the capturing of the 'Document Date/Signature.' This information will be used to capture the specific date the signature on the document was obtained so that the information can be utilized to populate the DDA ATP Questionnaire form when it is created. This new field will be available when uploading documentation in the DDA Waiver Application Packet for any of the following categories: MA Waiver Application, Freedom of Choice Form and EDD Release Form.</p>  <p>The screenshot shows a 'New Document' form with the following fields: 'File Name' (with a 'Choose File' button and 'WO-392 UAT Scripts.docx'), 'Category' (dropdown menu with 'MA Waiver Application' selected), 'Title' (text field with 'Test File'), 'Document Date/Signature' (text field with '01/30/2023' and a calendar icon, highlighted with a red arrow), and 'Description' (text area). 'Save' and 'Cancel' buttons are at the bottom.</p>	DDA RO

<p>CR-137205</p>	<p>Date change logic and population update</p>	<p>When creating a DDA ATP Questionnaire, within the Authorization subsection, the field 'Medicaid Application Date' will be prepopulated with the 'Document Date/Signature' of the MA Waiver Application Document uploaded within the associated DDA Waiver Application Packet. The field 'Signature Date on Freedom of Choice Statement' will be prepopulated with the 'Document Date/Signature' of the Freedom of Choice Form uploaded within the associated DDA Waiver Application Packet.</p> <div data-bbox="772 380 1751 837" style="border: 1px solid black; padding: 5px;"> <p>ATP — Questionnaire Program: CP New</p> <p style="text-align: left;">Cancel Save</p> <hr/> <p>Authorization</p> <p>Medicaid Application Date: ** <input type="text" value="01/30/2023"/>  </p> <p>Person Centered Plan Effective Date: ** <input type="text" value="11/10/2022"/> </p> <p>DDA Level of Care Effective Date: <input type="text" value="10/30/2018"/></p> <p>Signature Date on Freedom of Choice Statement: ** <input type="text" value="01/30/2023"/>  </p> <p>Latest date that above four items were completed: <input type="text" value="11/10/2022"/></p> <p>Waiver Services Effective Date: ** <input type="text" value=""/> </p> </div>	<p>CCS Agencies, DDA RO & HQ</p>
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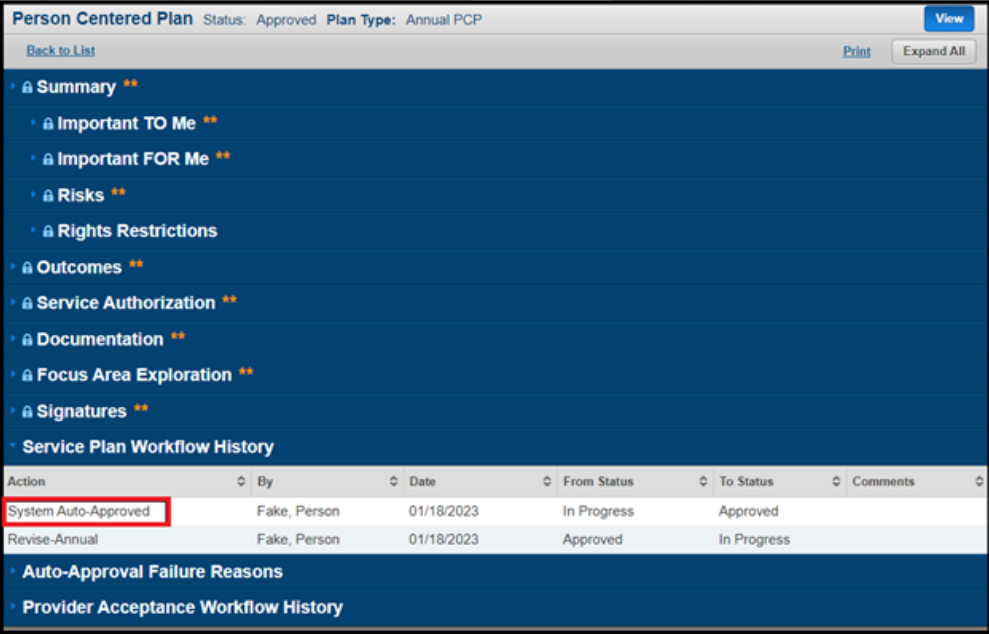
<p>CR 609104</p>	<p>CR-609104 - Update EDD Authorized To Participant Alert</p>	<p>A new alert has been added to LTSSMaryland to send a notification to EDD when there is an uploaded MA Waiver Application within the DDA Waiver Application Packet. This alert will be sent to EDD immediately upon upload so that EDD can download the MA Waiver Application and start processing the application.</p>  <p>In addition, updates have been made to the language of the alerts that are sent to EDD when an ATP Questionnaire is submitted. The language of the alert will now specify the ATP Type, so that they are clear whether it is an Advisory Authorization, Authorization, Denial, Disenrollment or Denial Overturned.</p> 	<p>Provider Agencies, CCS Agencies, DDA HQ & RO</p>
<p>CR-611737</p>	<p>Create a Prompt for Initial CP PCPs that are Submitted Without Residential Services Listed</p>	<p>MDH is updating the system to ensure a prompt appears when an Initial Community Pathway (CP) PCP is submitted without residential services being listed on the plan. This will help ensure no participant is enrolled in the CP program without the services that qualify them for this waiver. If a user tries to submit an Initial CP PCP's without any Residential Services listed, they will be presented with a pop up warning box that informs them, so that they can take corrective action before proceeding with the submission.</p>	<p>Provider Agencies, CCS Agencies, DDA HQ & RO</p>

<p>CR-611737</p>	<p>Create a Prompt for Initial CP PCPs that are Submitted Without Residential Services Listed</p>	 <p>A confirmation dialog box with a blue title bar labeled "Confirmation". The text inside reads: "This PCP is for the Community Pathways Waiver and does not contain any Residential services. Are you sure you want to continue?". At the bottom, there are two buttons: "Yes" (highlighted in blue) and "No" (grey).</p>	<p>Provider Agencies, CCS Agencies, DDA HQ & RO</p>
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<p>CR-611741</p>	<p>Allow View Access for Pending FMCS</p>	<p>An enhancement has been made to allow authorized users from a participant Pending FMCS to access all the necessary data on that participant in both LTSSMaryland, as well as via the data extract they receive. These will be additional permissions they will be granted on top of the access they already have to actively assigned participants. This will be applicable for cases where the participant is assigned to a FMCS with a future Effective Date, so that the FMCS can begin access the record and preparing to take on the participant.</p> 	<p>Provider Agencies, CCS Agencies, DDA HQ & RO</p>
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<p>CR-624596</p>	<p>Allow CCS and Regional Office Administrators to View and Edit Staff Profile Login Information</p>	<p>LTSSMaryland has changed to a self service model for agency administrators to set up the login name and initiate the process for a new staff member to gain access to LTSSMaryland. When creating or editing a Staff Profile, an administrator can now manage the Login Information section and set up a login name and login email for their staff. After saving, an automated email will be sent to that staff member with instructions on setting up a password for LTSSMaryland. This functionality was originally released in late 2022 and is now being expanded to CCS and Regional Office administrators.</p>	
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The screenshot shows a web form titled "Staff Profile" with an "Edit" button in the top right corner. Below the title bar, there are "Cancel" and "Save" buttons. The main content area is titled "Login Information" and includes a checked checkbox for "Allow login". Below this are two required fields: "Login Name" and "Login Email", both marked with a red asterisk. The input boxes for these fields are highlighted in yellow.

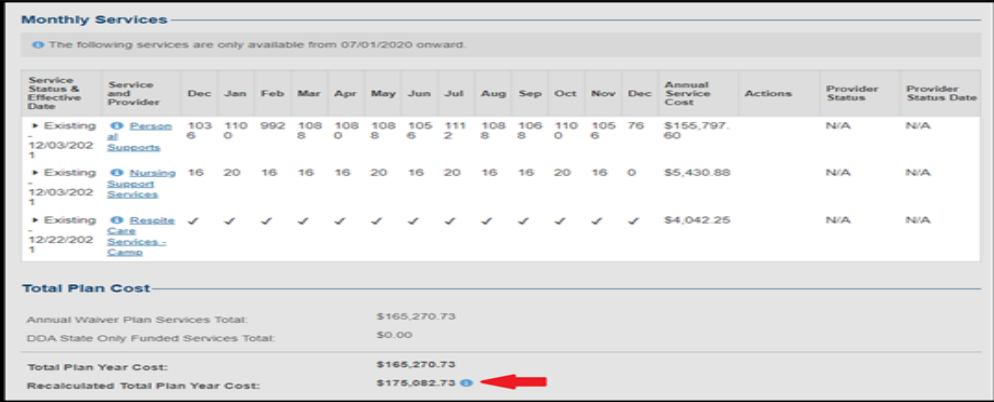
<p>WO-392</p>	<p>DDA PCP Auto Approval Process</p>	<p>New business validation rules have been implemented for the DDA PCP so that when the CCS develops and submits an In Progress PCP, the system will check a series of business rules to determine if the system meets the qualifications to be automatically approved by the system without having to go through a formal review by the Regional Office. This enhancement will not be applicable to Initial PCP's. If a PCP is auto approved, within the Service Plan Workflow History section, users will be able to see that the system auto approved the PCP and the date it occurred.</p>  <p>In the event a PCP does not meet the conditions to be auto approved and fails any of the business rules, then within the DDA Person Centered Plan My List, enhancements have been made to allow for the Regional Office to filter the results to identify the PCP's that failed auto approval and allows them to filter based on the reasoning for failure. In the results of their My List they will be able to see the specific reason(s) the PCP failed to auto approve.</p>	<p>Provider Agencies, CCS Agencies, DDA HQ & RO</p>
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WO-392 (Continued) PCP Auto Approval Process

Date Added To This My List	Last Name	First Name	Enrolled in	Program Type	Annual PCP Date	Type	Auto Approval Failure Reason	Status	Urgent?	Assigned CCS	Assigned CCS Agency	Action
01/24/2023	UMF302-04	Erling	CP	CP	03/01/2023	Revised	None	Pending Regional Program Staff Review	No	Fake Staff	IMARS RC INC	View
01/23/2023	UMF302-01	Via	CP	CP	03/01/2023	Annual	Change in Effective Date	Pending Regional Program Staff Review	No	Fake Staff	SERVICE COORDINATION INC	View
01/09/2023	Test	Zachariah	CS	CS	05/01/2023	Revised	Exceeded Cost Threshold	Pending Regional Program Staff Review	No	Fake Staff	IMARS RC INC	View
01/16/2023	Person	Generic	CS	CS	03/01/2023	Annual	Gap in Effective Date, Service requires review	Pending Regional Program Staff Review	No	Fake Staff	SERVICE COORDINATION INC	View
01/16/2023	TS	Ryleigh	CS	CS	03/01/2023	Annual	Change in HRST Score	Pending Regional Program Staff Review	No	Fake Staff	OPTIMAL HEALTH CARE INC	View

The details related to any failure reasons for auto approval can also be seen in a new section added to the Summary page of the PCP under the 'Auto-Approval Failure Reasons.'

Date	Auto-Approval Failure Reasons	Service Name
01/23/2023	Change in HRST Score	
01/23/2023	New service needs to be reviewed	Supported Living

Updates			
Item Number	Item Name	Description	Primary Impacted Audience
WO-405	Update Rate and Annual Cost for Approved PCPs	<p>When navigating to the summary page of a PCP, when looking into the details of the Service Authorization section, users will now see a new element in the Total Plan Cost section that indicates the 'Recalculated Total Plan Year Cost.' This new field will be present any time there is a service rate change in the middle of a Plan year and it will display the new total plan cost based on the updated rate information.</p> 	DDA RO

CR-137205

Date change logic and population update

In addition, by clicking on the hyperlink for any of the service names in the Monthly Services table, the user will also be presented with additional details about that specific service. You will see a 'Recalculated Annual Service Cost' for that individual services based on the updated rate information and if you look at detailed table below, you can see in which months the rate changed for that specific service.

CCS Agencies, DDA RO & HQ

View Service [X]

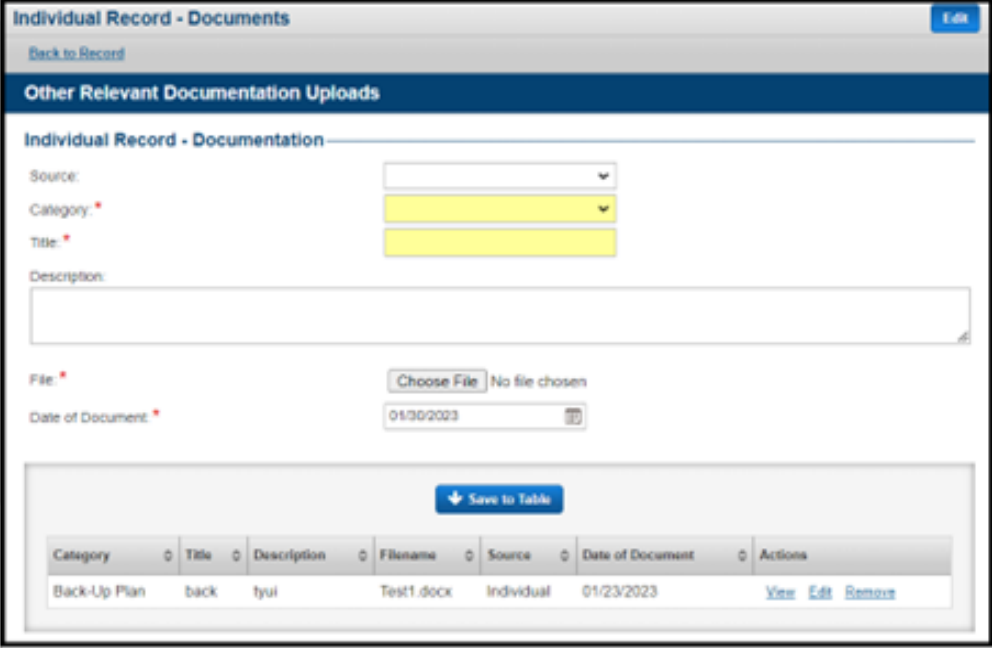
Service Details

Annual Service Cost: \$165,797.60

Recalculated Annual Service Cost: \$165,609.60

Recalculated Annual Service Cost as a result of an update to the service rate

	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Units	1036	1100	992	1088	1080	1088	1056	1112	1088	1068	1100	1056	76
Rate	\$12.04	\$12.04	\$12.04	\$13.04	\$13.04	\$13.04	\$13.04	\$13.04	\$13.04	\$13.04	\$13.04	\$13.04	\$13.04

<p>WO-407</p>	<p>Allow Authorized Users to Delete Items/Forms Uploaded in Error to Participant Profiles in LTSS</p>	<p>An enhancement has been made to allow users with the DDA Administrator role to delete and replacement uploaded attachments within the following areas/forms in LTSSMaryland:</p> <ol style="list-style-type: none"> 1. DDA Waiver Application Packet 2. DDA Comprehensive Assessment Form 3. DDA Court Order Form 4. Individual Record 5. DDA Eligibility Application 6. HRST Form 7. DDA Level of Care 8. DDA Priority Category Assessment 9. Person Centered Plan <p>From within any of these forms, the DDA Admin will have the ability to delete as well as upload a replacement attachment. This can be used to take corrective action on documents that were uploaded in error and can be done regardless of the status the form is in.</p> 	<p>Provider Agencies, CCS Agencies, DDA HQ & RO</p>
<p>WO-421</p>	<p>Updates to Emergency Situation Form Functionality</p>	<p>Given that the participant has an active and approved Emergency Situation Form and a linked PCP, then the system will send an alert to the Regional Office after 4 calendar days of the Decision date on Emergency Situation Form.</p>	<p>Provider Agencies, CCS Agencies, DDA HQ & RO</p>

Provider Agencies,
CCS Agencies,
DDA HQ & RO

Home Clients My Lists Alerts Reports Wait Lists & Registries

Created From Date: 01/28/2013 Created To Date: 01/30/2023 Accepted From Date: 01/29/2023 Accepted To Date: 01/30/2023 Show Accepted

Client ID: 3019873IP498101 Last Name: First Name:

Filter

Subject	From	Received	Accept?
WO421 Data setup, Pierce (3019873IP498101) - Anne Arundel			<input type="checkbox"/>
An Emergency Situation Form has been created for this participant, please revise PCP as applicable.	System Administrator	01/17/2023	<input type="checkbox"/>

An alert will be sent to the Regional Office when a participant has an active and approved Emergency Situation Form with a linked Emergency Service Plan and the Emergency Service Plan is expiring in 5 calendar days or less.

Home Clients My Lists Alerts Assignments Reports Wait Lists & Registries

Created From Date: 01/28/2013 Created To Date: 01/30/2023 Accepted From Date: 01/29/2023 Accepted To Date: 01/30/2023 Show Accepted

Client ID: 2130546AG020201 Last Name: First Name:

Filter

Subject	From	Received	Accept?
Person, Fake (2130546AG020201) - Washington			<input type="checkbox"/>
A DDA Emergency Service Plan has one or more DDA Services that will end within 5 days.	System Administrator	01/17/2023	<input type="checkbox"/>

Provider Agencies,
CCS Agencies,
DDA HQ & RO

DDA Emergency Situations										
Add										
Create Date	Date of Emergency Call	Last Modified Date	Last Modified By	Effective Date	End Date	PCP Type	Decision	Status	Active/Inactive	Actions
11/29/2022	11/18/2022	01/17/2023	System Administrator	01/13/2023	01/16/2023	Emergency Service Plan	Approved	Complete	Inactive	View Print Reauthorize

Updated business rules have been applied so that any DDA Emergency Situation form that was denied will be marked as inactive in LTSSMaryland.

DDA Emergency Situations										
Add										
Create Date	Date of Emergency Call	Last Modified Date	Last Modified By	Effective Date	End Date	PCP Type	Decision	Status	Active/Inactive	Actions
02/07/2022	02/04/2022	04/11/2022	Moore, Rashawn	N/A	N/A	N/A	Denied	Complete	Inactive	View Print



