





### **COVID-19 DDA Services**

Temporary changes, effective March 13, 2020, and Revised December 12, 2022

### Service Delivery Flexibilities

- May be provided in alternative sites such as family homes, hotels, and other community settings (Ended on August 15, 2021)
- May exceed maximum number of people in the home to address staffing shortages or impact of people who are required to isolate (Ended on October 14, 2021)
- May provide this service for people who are in an acute care hospital or short-term institutional stay

### Staffing Flexibilities

- Staffing ratios may be exceeded due to staffing shortages (Ends on June 30, 2023)
- Exceptions to 1:1 and 2:1 staff ratio must be approved by the DDA (Ends on June 30, 2023)
- May be rendered by relatives or legally responsible individuals (including spouses and parents of minor children) (Ends on June 30, 2023)
- Expedited onboarding with only essential training required prior to supporting people (Ends on June 30, 2023)

#### Service Authorization Flexibilities

Day time shared service hours will be authorized to provide funding for supports based upon the number of people in the home, with more available based upon individual needs (Ends on June 30, 2023)

# **Retainer Payments & Rates**

Add 60 COVID-19 related Retainer Payment days (Ends on September 30, 2022)

201 West Preston Street, Baltimore, MD 21201

Increased rate for supporting people who have positive determination for COVID-19 and are required to be isolated (Ends on June 30, 2023)

# **Documentation & Billing**

- DDA will share guidance on documentation and billing for retainer days
- Providers must maintain documentation for positive COVID-19 determination and submit upon request

Visit our website for additional COVID-19 resources: https://dda.health.maryland.gov/Pages/DDA\_Appendix\_K.aspx Have questions? Email them to: dda.toolkitinfo@maryland.gov



